

# **TERMS AND CONDITIONS**

CHECK-IN AND CHECK-OUT POLICIES

Check-In at 14:00 on day of arrival. Check-out at 12:00 on day of departure. Early Check In / Late Check Out possible, subject to availability.

#### **TERMS OF PREPAYMENT**

Deposit of 30% of the total booking amount to confirm reservation

(Payable within 7 calendar days after booking)

Payment of balance to be paid 14 days prior to arrival date.

In case of unpaid deposit or remaining balance after expiry of deadline, booking is considered as cancellation of the client.

Exclusive reservation of entire Mira Resort possible, special payments agreement due to respective necessity of organization.

Payment by wired transfer, PayPal cheque or credit card.

# CANCELLATION POLICY

If reservation is cancelled or in case of no-show, a lump sum cancellation fee becomes due on account of agreement to compensate our expenses, set out as followed:

# No cancellation fee is charged if you notify us over 28 days prior to your arrival during the High Season (12.07.-31.08)

More than 21 days prior to arrival - no cancellation fee charged

Within 21 days and less prior to arrival or no-show – 50% of the total booking price is charged. Early departure or reduction of stay is subject to a cancellation fee – 50% of the total cost of the cancelled days is charged.

Refund of cancellation fee possible in case of renewed reservation based on prevailing agreement, on condition that booking takes places within one year after cancellation. Except for bookings during high season, the lump sum cancellation fee may offset against the price of a renewed reservation.



*Mira Resort* , Tsoukalades, 31100 Lefkada-GR • T 0030 26450 24967 • F 0030 26450 22550 • info@miraresort.com • www.miraresort.com

2014



#### RATES

All given rates quoted in Euros per maisonette + night. Pricing listed includes tax and service charges.

### SERVICES INCLUDED IN THE RATES

Breakfast service, housekeeping, bed linen, towels. <u>Free of charge facilities/services:</u> parking, Wi-Fi connection, tennis court (rackets), library with multilingual books and travel publications, laundry facilities (washing & ironing), concierge services, luggage storage, tour board info, private check-in/check-out

# YOUR ACCOMMODATION OFFERS

Accommodation in a spacious two-floor air-conditioned apartment 'maisonette' with one or two A/C double/twin/connecting bed rooms (mosquito nets), private bathroom(s) with shower or bathtub/shower combo, kitchen/kitchenette and adjoining A/C dining/living area, sun sea-view balcony, veranda, patio furniture. All maisonette apartments are stylishly furnished and generously equipped with a variety of Room facilities: A/C (air-condition with individual climate control), Satellite LCD TV 22''/27'', cooking facilities, refrigerator and freezer, electric kettle, toaster, bathroom toiletries, hair dryer, room safe boxes, drying lofts. Coffee maker, microwave oven, DVD Player, baby cot, baby chair, on request.

### CHILDREN ARE VERY WELCOME!

Children accommodated in same maisonette with parents:

### Children under the age of 12 years: Free of charge.

Special discount for children age 12–18 (rate for accommodation can be increased by up to 15 %, according to season and the duration of stay)

### Baby cot: free of charge

Portable folding bed: not applicable

### MINIMUM DURATION OF STAY

Mira Resort accommodation is specialized in extended stays. The stays are min of 7 nights. Stays up to 6 nights are subjected to availability.

### MAXIMUM OCCUPANCY

Maisonette 2+1 persons: Maximum occupancy of 2 Adults and 1 additional child. Maison 4+1 persons: Maximum occupancy of 2 Adults and 3 children or 4 Adults and 1 additional child.

*Mira Resort* , Tsoukalades, 31100 Lefkada-GR • T 0030 26450 24967 • F 0030 26450 22550 • info@miraresort.com • www.miraresort.com



#### **RESORT GENERAL FACILITIES**

Private parking area Infinity freshwater swimming pool Poolside coffee bar Lobby sitting area Tennis court Front desk – limited hours Secluded sun terraces Private and communal terraces with sunbeds and patio furniture Laundry facility room (washing machine and ironing facilities) Library (books, travel publications in various languages, board games) No elevators No facilities for physically challenged

### SERVICES AT ADDITIONAL CHARGE

(Our Assistant services are free of charge)

Onsite Food delivery to your apartment Afternoon tea and coffee service Yoga classes Ayurvedic massage treatments Kids activities coordinator Taxi transfer from/to airport or ferry boat Car Rental desk Telephone and Fax Service Laundry Service Newspapers Bus stop Honeymooners' upgrade Anniversary celebration Romantic dinner



# **RECREATION & ACTIVITIES**

Offsite Beach escapes Ferryboat transfers Art workshops for travellers Guided Tours of the island and Nature Walks One-Day Yacht charter Non-motorized Sea Sports: Windsurfing, Kite Surfing Catamaran training Scuba diving Water Sports: Water skiing, Banana ride, Fly fish Parasailing, Paragliding Lux Speed Boat charters Horse riding



*Mira Resort* , Tsoukalades, 31100 Lefkada-GR • T 0030 26450 24967 • F 0030 26450 22550 • info@miraresort.com • www.miraresort.com